



HOW MANY INTERACTIONS?

150x per day



At work, book Coachella tickets 11:36am



At lunch, play Scrabble while waiting in line 1:33pm



Buy new tote to take to Coachella 11:15am



Use maps to get directions to Creole food truck 1:13pm



Wake up and read news online 6:50am



On the bus, read articles about Coachella 8:42am



Browse festival styles on YouTube 7:15pm



At bus stop, listen to new music playlist 8:30am



On bus, check email for sales this weekend 5:29pm



Use flashlight app to find dropped earring 11:09pm





5 GOLDEN RULES FOR YOUR MOBILE

WEBSITE





Simplify Navigation & Interactions

GUEST ROOMS

Crowne Plaza Hotel Fort Laude

Use a responsive framework

Test, test & improve

Optimize for speed



Don't think it has to be just like your desktop

Do make it easy to get back to the home page

Don't cram too many items on your page

Do make most common tasks easily available

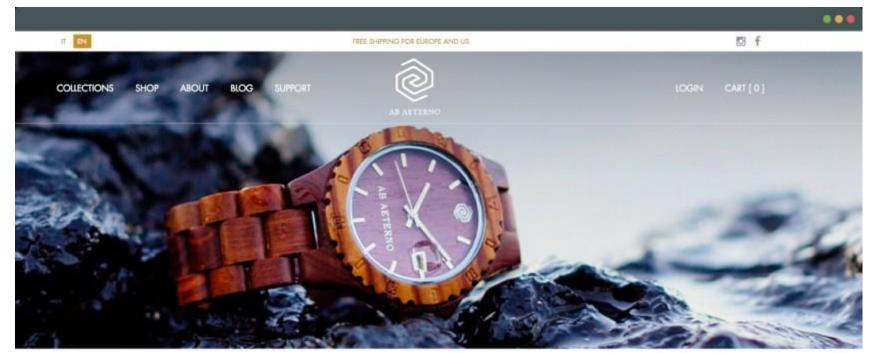
Don't hide filter functionality

Do allow users to purchase with a guest account



SPOT THE DIFFERENCE





SHOP ONLINE

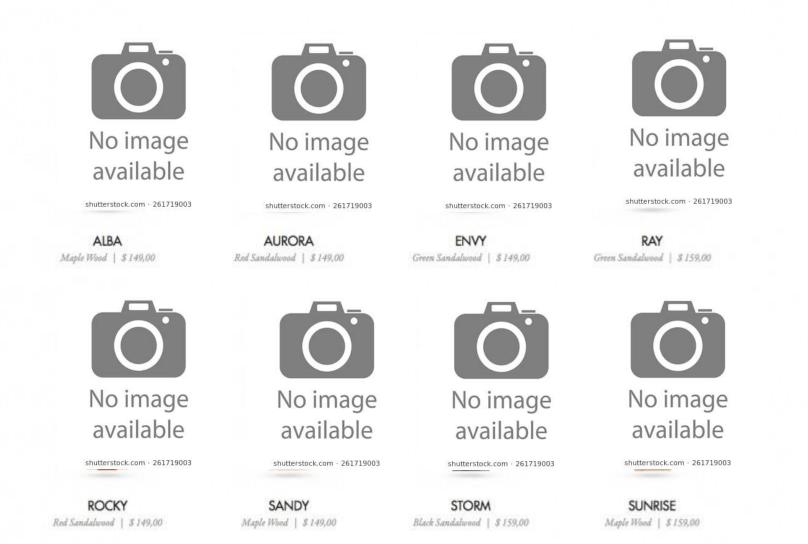




IMAGE: THE CONVERSION KILLER



78%

want more

images from ecommerce sites.

73%

are more likely to purchase a product if they can watch a video explaining it beforehand

93%

consider visual appearance to be key deciding factor in a purchasing decision



Don't use low image quality

Do showcase the product in use

Don't use your smartphone to take pictures

Do have different color for each variation

Don't list a product to your website without image

Do use multiple shots for the product

AirPods Wireless. Effortless. Magical.

Just take them out and they're ready to use with all your devices. Put them in your ears and they connect instantly. Speak into them and your voice sounds clear. Introducing AirPods. Simplicity and technology, together like never before. The result is completely magical.

Watch the film (b) Watch the keynote (b)







WHAT DO YOU THINK?



Hello. Sign in to get personalized recommendations. New customer? Start here.

Your Amazon.com ♥

III Today's Deals ♥ Gifts & Wish Lists ♥ Gift Cards ♥

Your Account | Help



Canon PowerShot A590IS 8MP Digital Camera

Other products by Canon

*** (102 customer reviews) | Average rating = 3.68 out of 5

List Price: \$129.99

Price: \$109.00

You Save: \$20.99 (16%)

In Stock.

Ships from and sold by Amazon.com. Gift-wrap available.



Customer Reviews

102 Reviews

5 star:	(68)
4 star:	(0)
3 star:	(0)
2 star:	(0)
1 star:	(34)

Average Customer Review

**** (102 customer reviews) Average rating = 3.68 out of 5

Share your thoughts with other customers:

Create your own review

Product Details

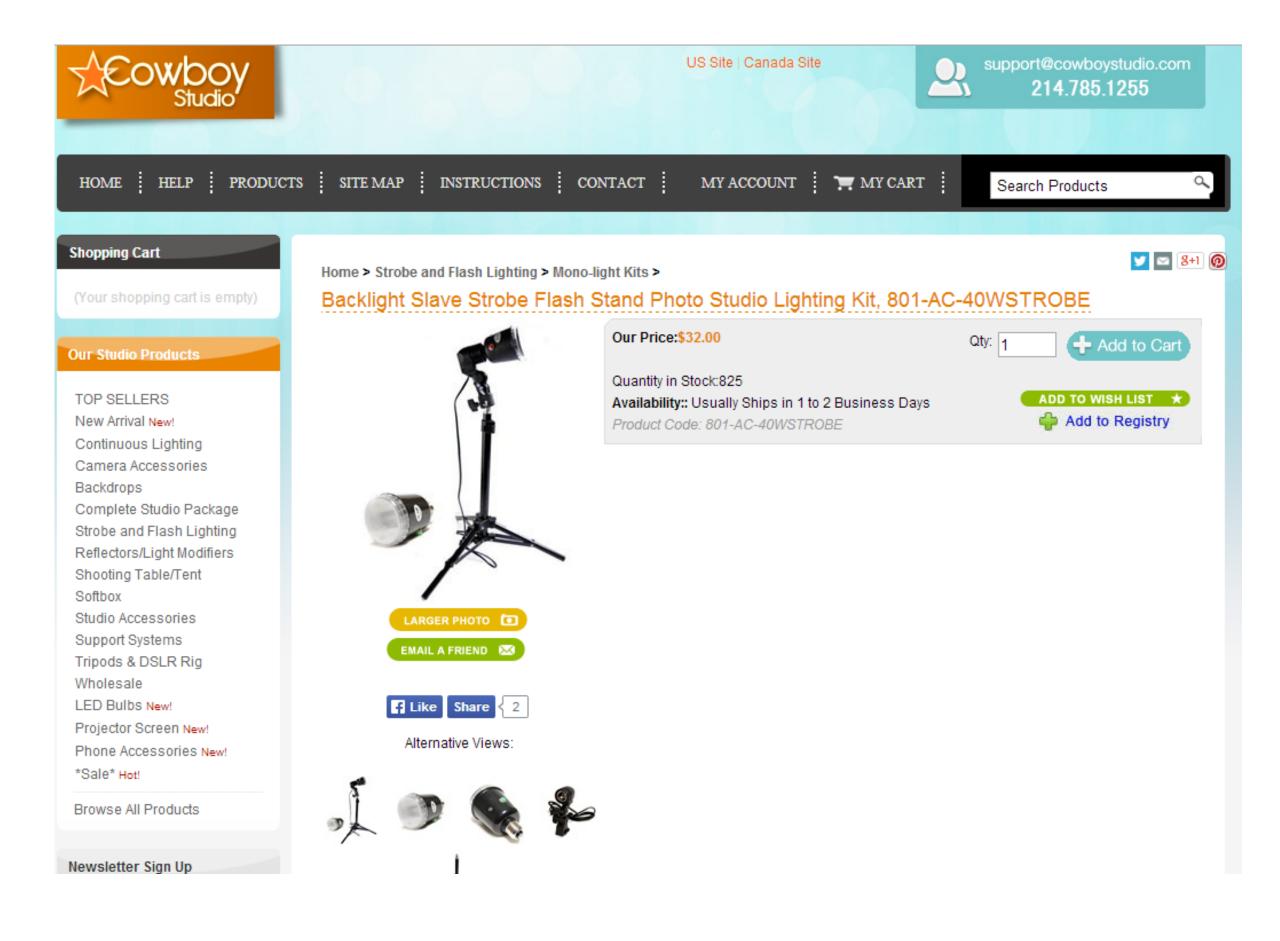
Product Dimensions: 3.7 x 1.6 x 2.5 inches ; 6.2 ounces

Shipping Weight: 3 pounds (View shipping rates and policies)

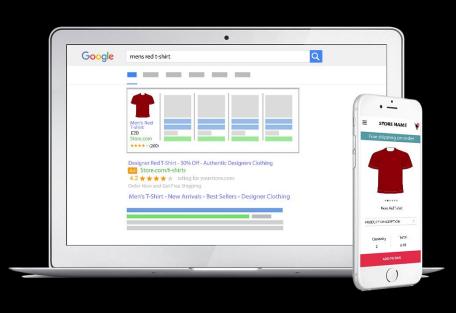
Average Customer Review: ★★★★

(102 customer reviews)

Amazon.com Sales Rank: #12 in Electronics (See Bestsellers in Electronics) #5 in Electronics > Digital Cameras > Point & Shoot Digital Cameras



5 GOLDEN RULES FOR YOUR PRODUCT PAGE



Good product description

FREE TRIAL >

CTA buttons that stand out





Suggest products



Detailed pictures of the product



Customers feedback



Don't use social media buttons

Do use High-Quality Images

Don't hide your call to actions

Do use SEO rules for the content

Don't select random Items for recommendations

Do use inspirational photos



GET A FREE READER

Learn about contactless and chip >



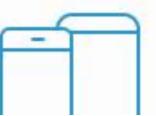
FEATURES TECH SPECS TESTIMONIALS PRICING



SIGN IN

SHOP













News / Summer special 9.99€ - Get Full version / Download / Features / Demo

STASHOP

ExtraWatch - value for you which scores *** 4.93 out of 5.00

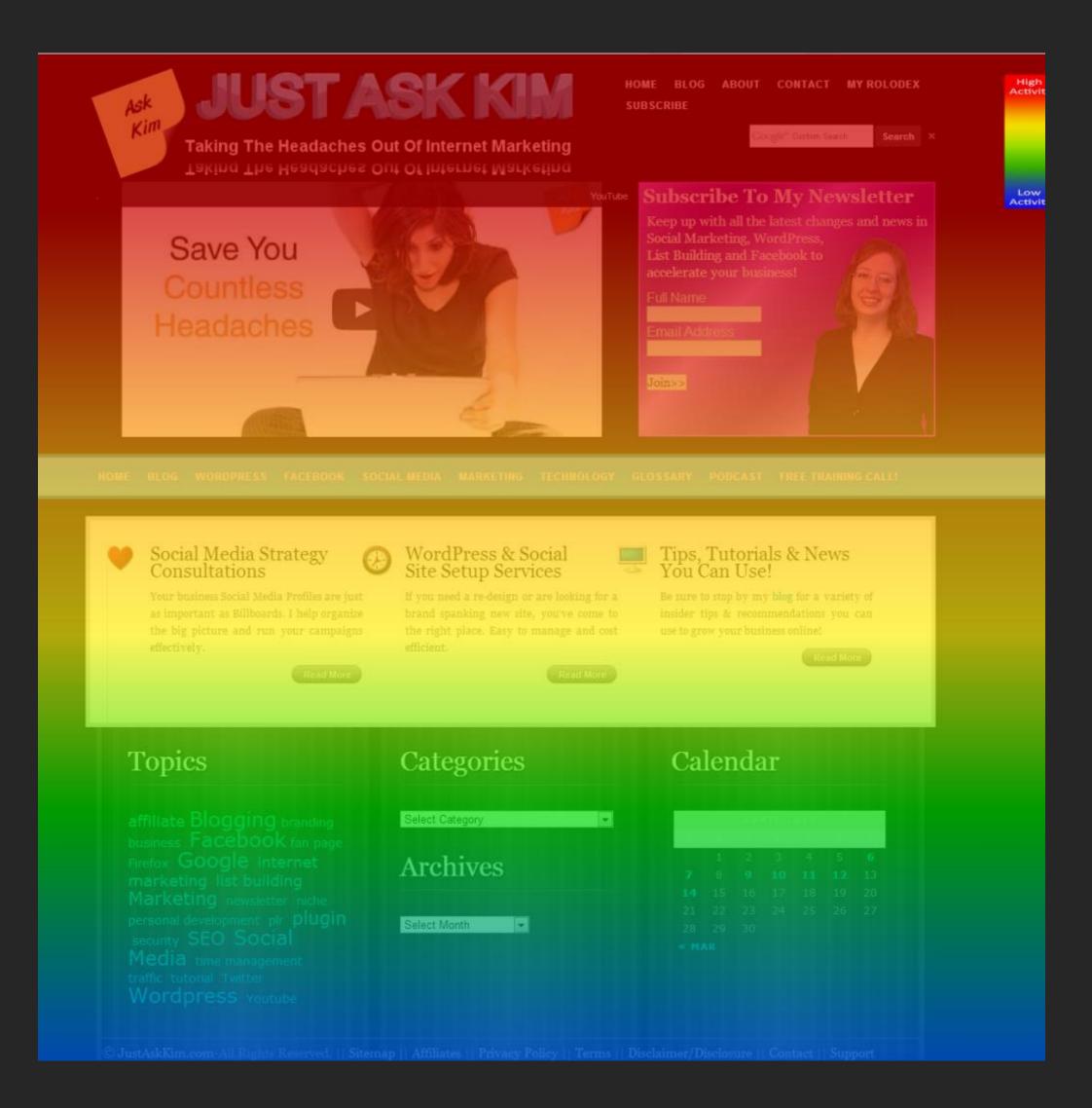
MordPress Drupal Magen

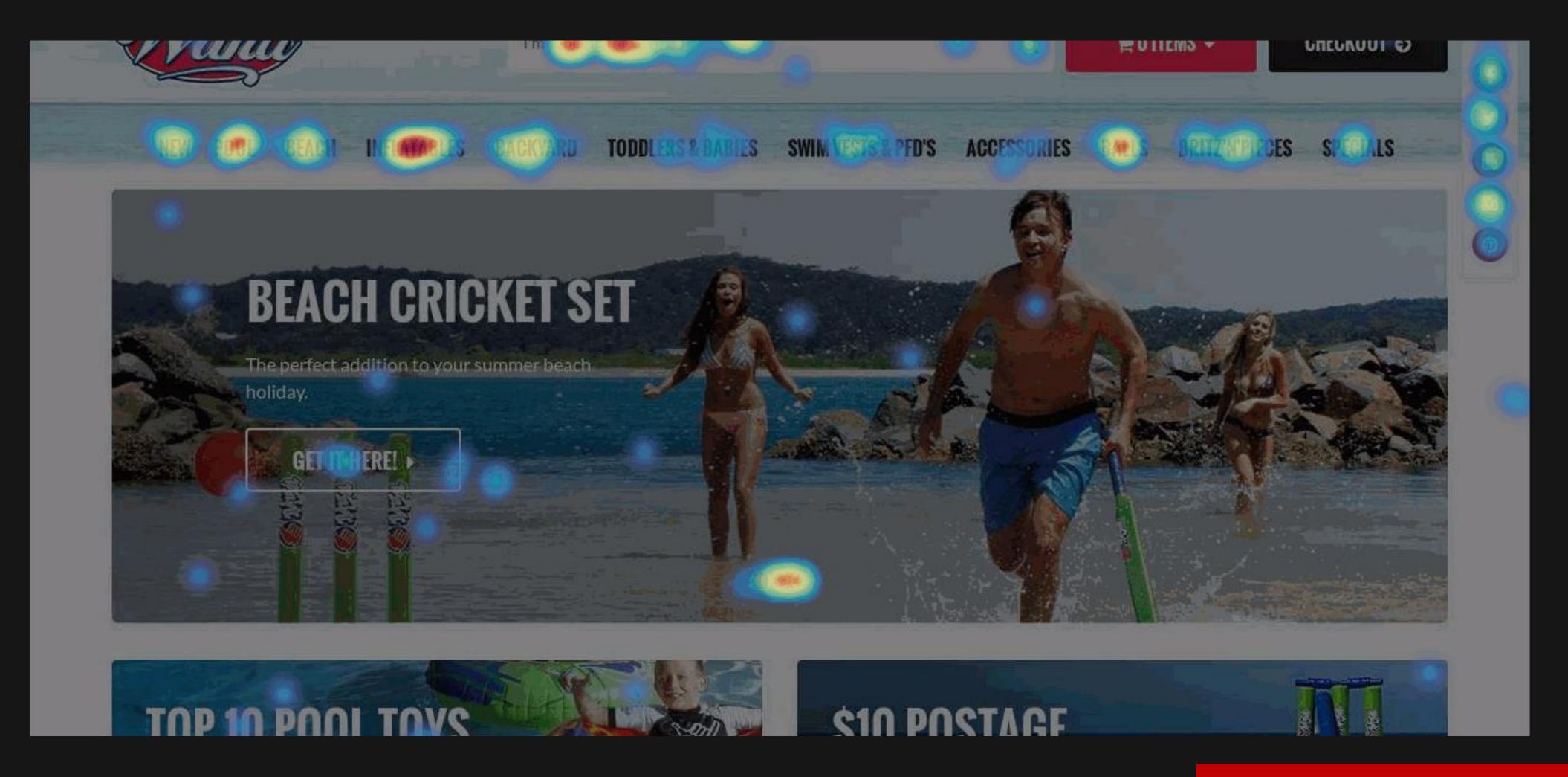
More than 8201 customers are already using ExtraWatch PRO on their websites!

Take advantage of our summer special

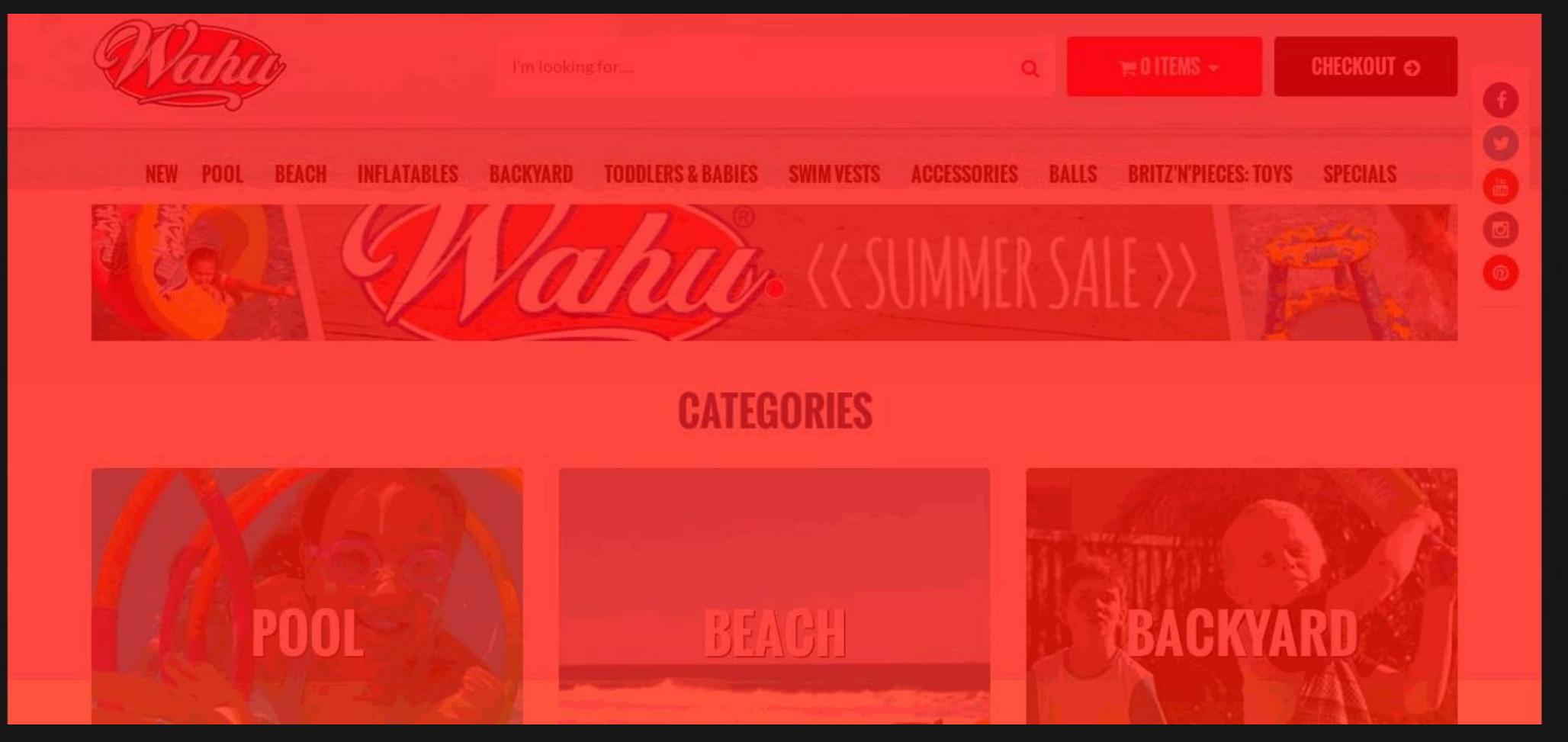


Trusted by:

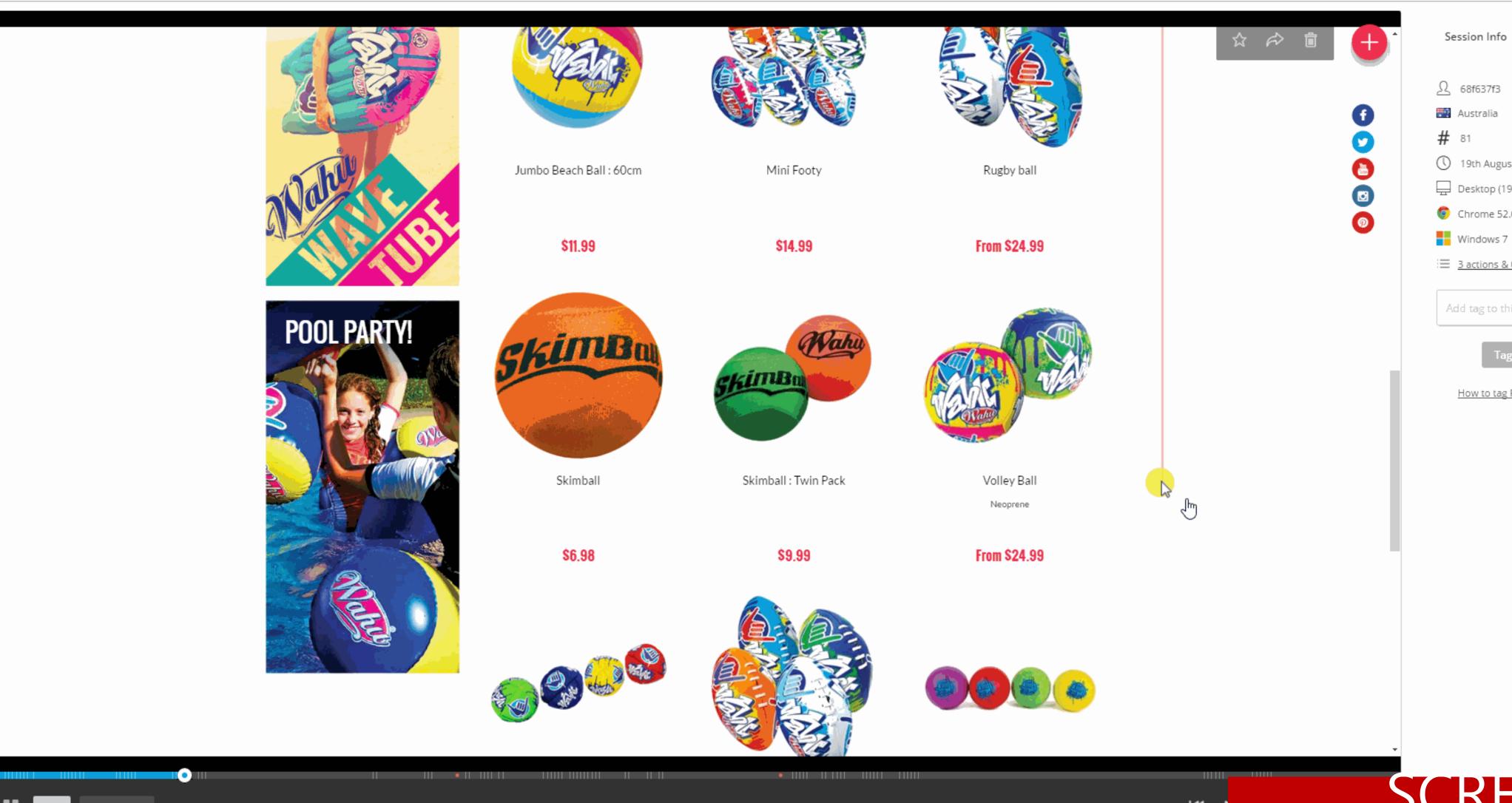




CLICK MAP



SCROLL MAP



Mustralia 🔯 # 81 19th August Desktop (1920 x 979) Chrome 52.0.2743 Windows 7 ∃ 3 actions & 0 notes Add tag to this recording... ag this recordin How to tag Recordings automatically.

Notes & Actions

SCREEN RECORDING 5 REASONS WHY A HEATMAP ANALYSIS IS A MUST

It gives a quick design analysis



It shows scroll and hover behavio

You can track the Buyer's Journey

Filters Data Into Different Audier

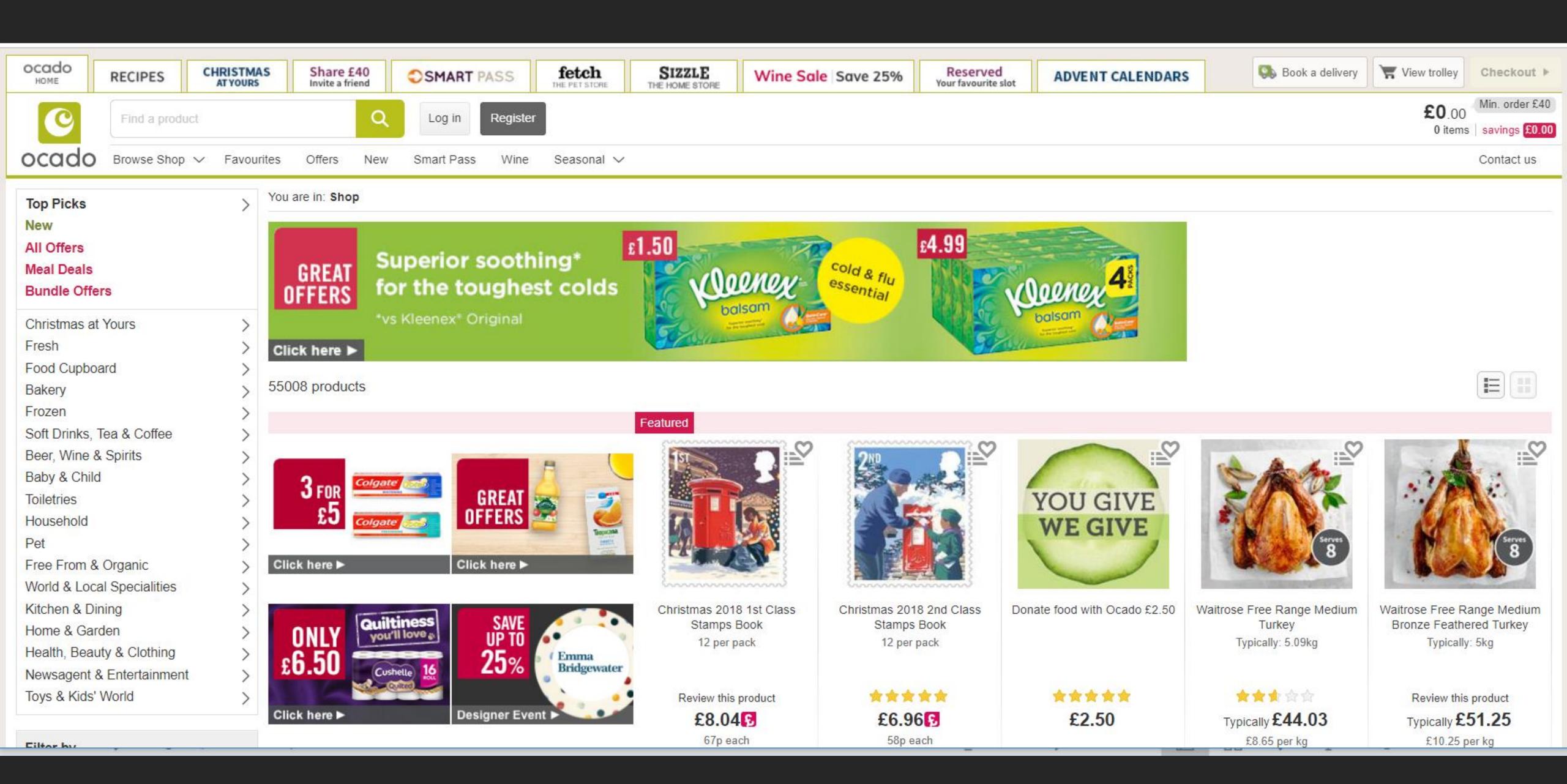
Highlights Popular Design and Imagery



ETERNAL BATTLE BETWEEN MENU & SEARCH BAR



SEARCH BAR



NAVIGATION BAR

IT'S CYBER MONDAY! Save up to 80 € on select products.* SHOP NOW 6



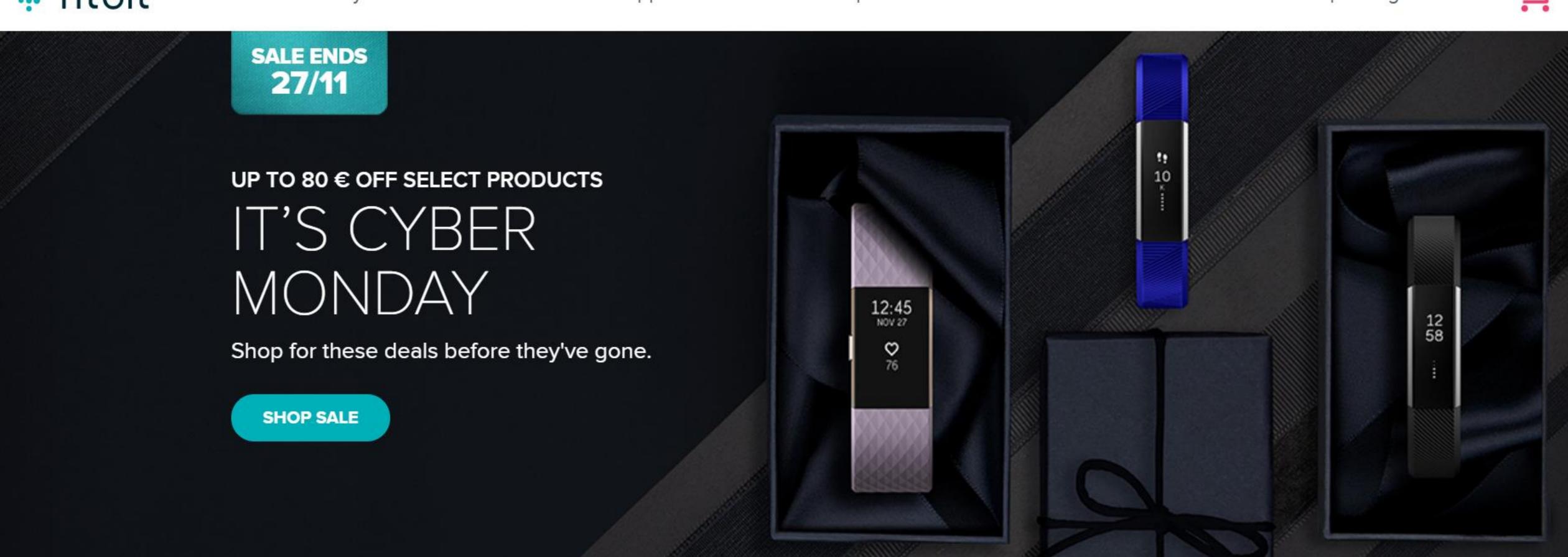
Products ~

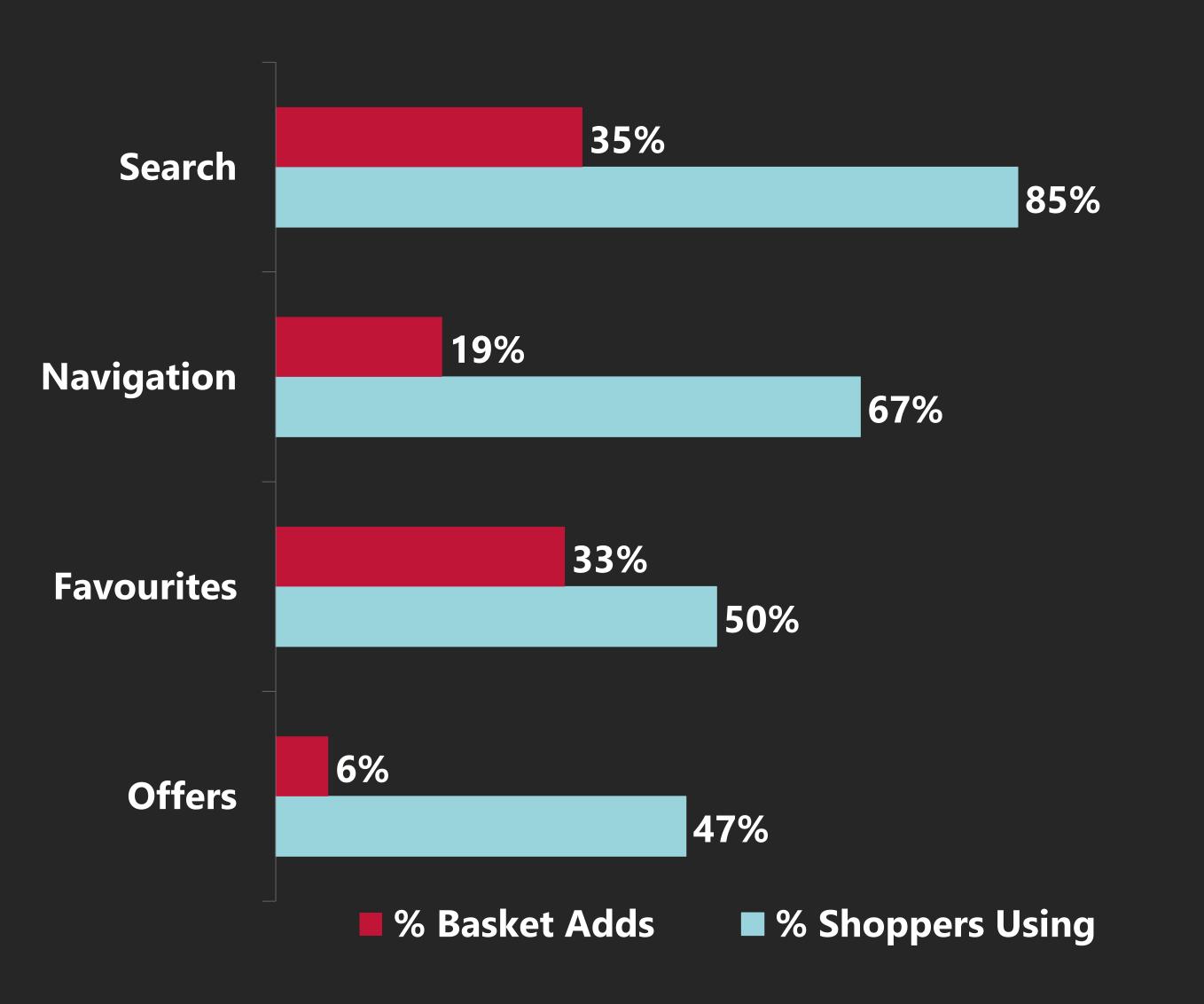
Why Fitbit ~

Get Motivated V App & Dashboard V

Setup Log in Store









4 GOLDEN RULES FOR YOUR SEARCH WEBSITE





Ensure misspellings still have res

Use autocomplete for quicker searches

Use images rather than only te



TOO MANY...



5 GOLDEN RULES FOR YOUR E-MAIL MARKETING

Think Retention, Not Just Acquisition

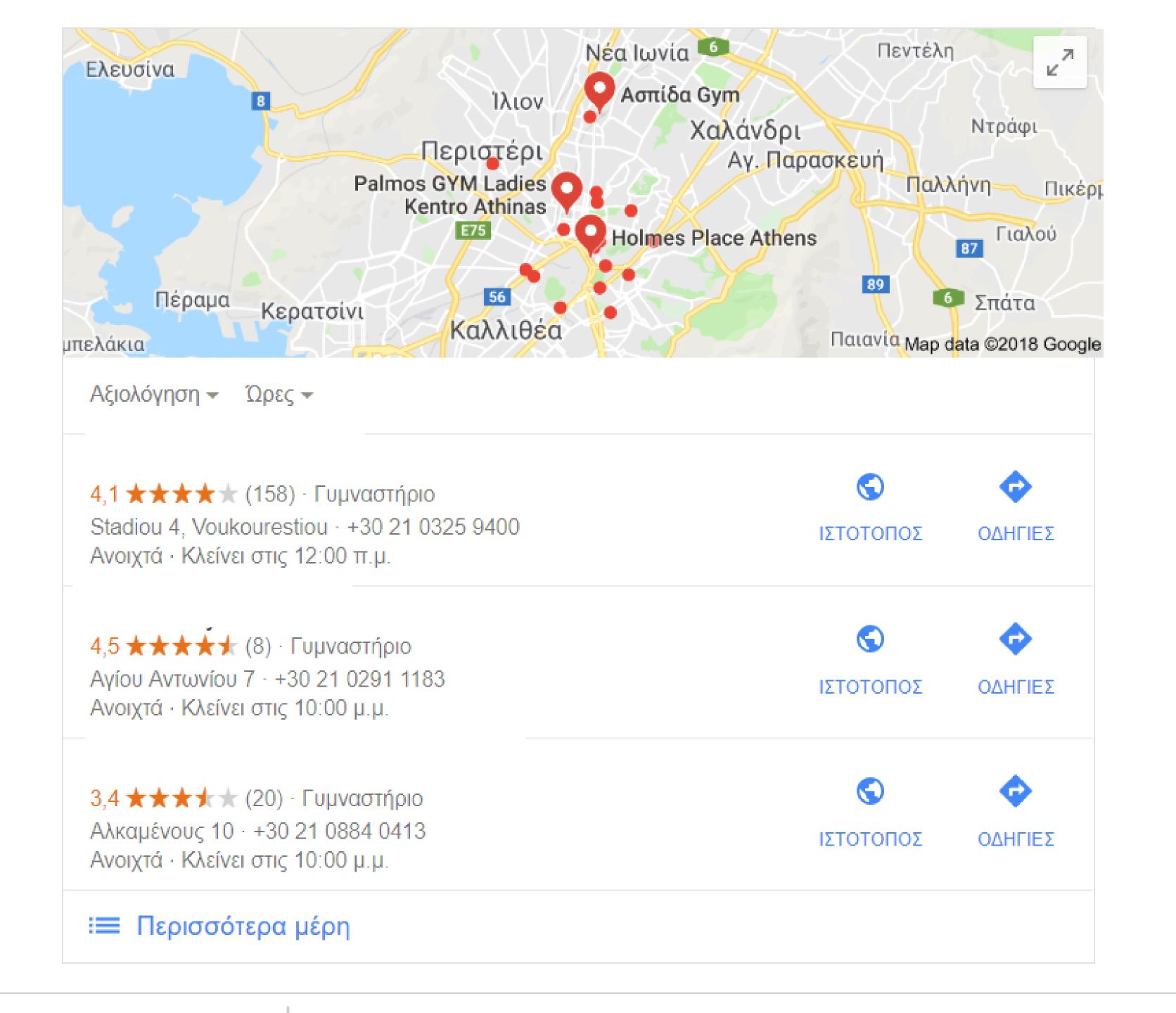
Segment your list

Scrub your email lists regularly

Use metrics to find your ideal send time

Use Split test on everything





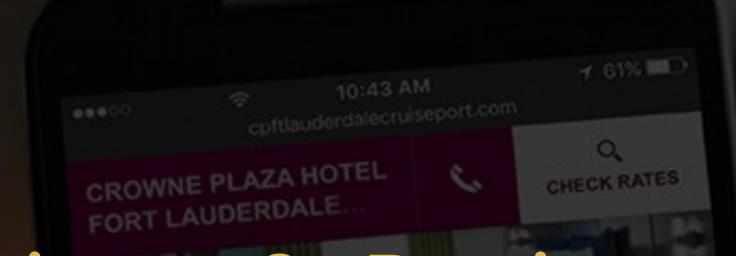


78%
say that recommendations are the most credible form of advertising

68%
trust reviews
more when they
see both good
and bas scores

63%
Are more likely to purchase from a website with R&R

4 GOLDEN RULES FOR YOUR R&R

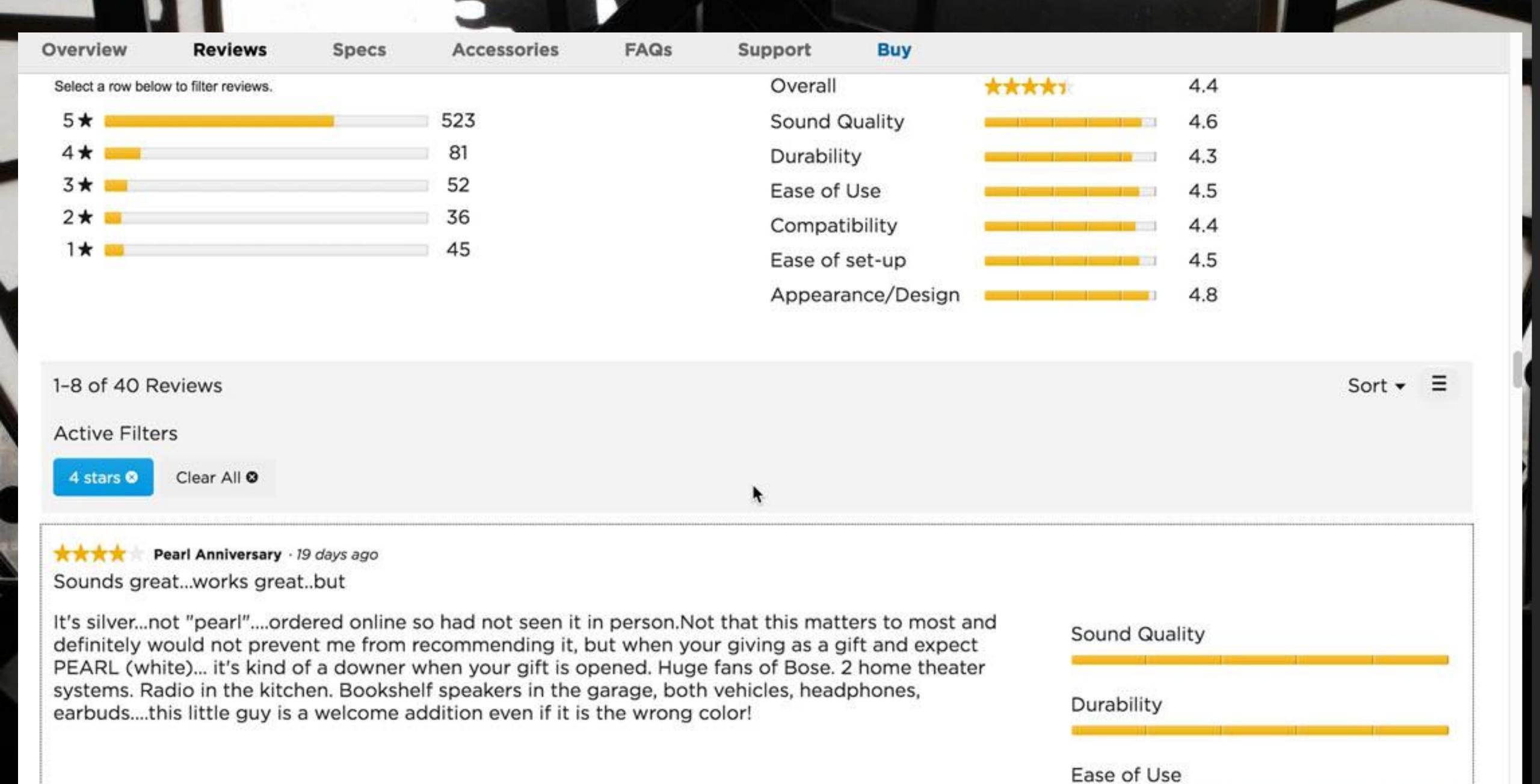


Ratings & Reviews available for all formats

Do use star system for ratings

Use also text

Allow users to attach ima



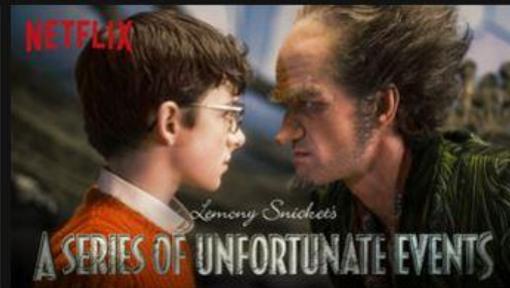


eCommerce personalization means showing individualized offers, product recommendations, and other content to your visitors based on their previous actions, demographics, and other personal data.

a s

Because you watched Stranger Things



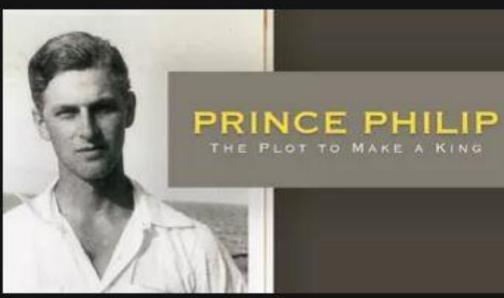






Because you watched The Crown









Because you watched American Crime Story: The People v. O.J. Simpson











Mother's Day See the entire Mother's Day Gift Shop











ACTIVE GEAR

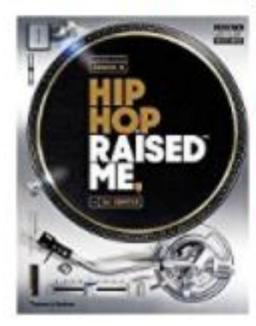
MOTHER'S DAY SHOP

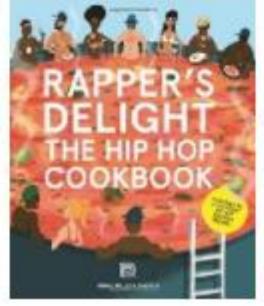
FOOD & KITCHEN

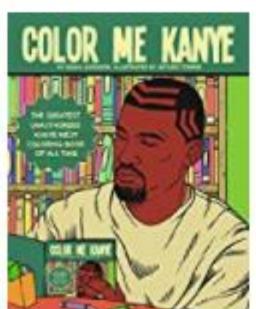
STATEMENT MAKERS

GADGETS & GAMES

Related to items you've viewed See more

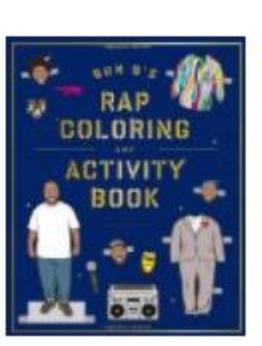




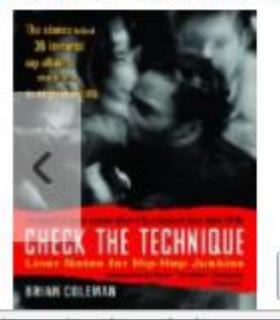


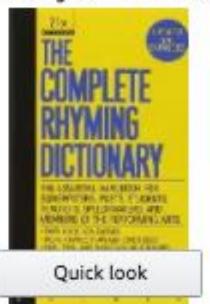




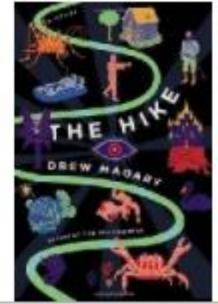


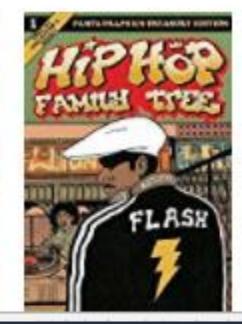
Recommendations for you in Books

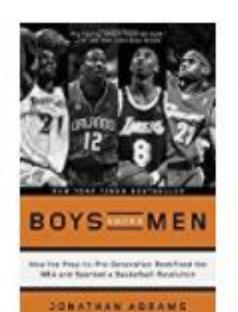






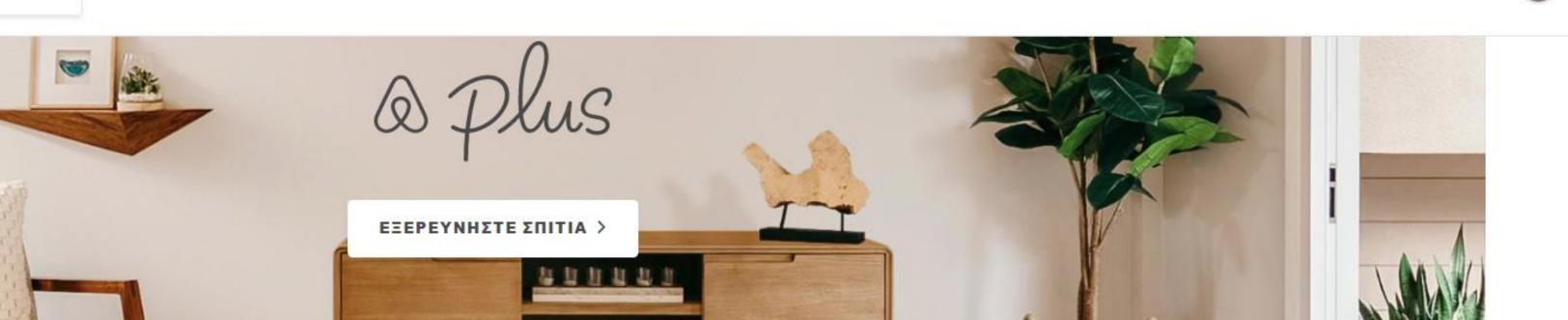












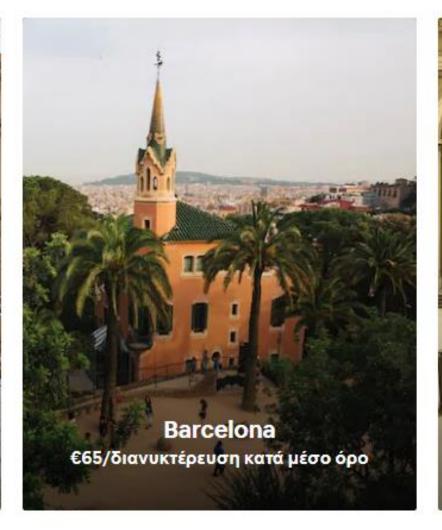
Γίνετε οικοδεσπότης

Αποθηκευμένα

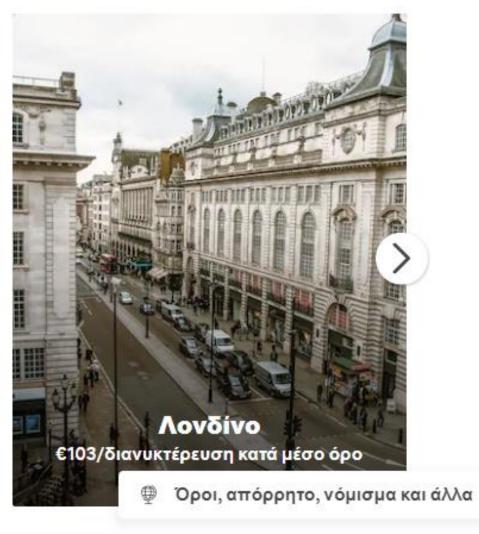
Προτάσεις για εσάς











Μηνύματα Βοήθεια

63%

of consumers expect personalization

from brands Personaliz e Those that choose to watch are 75% more connected

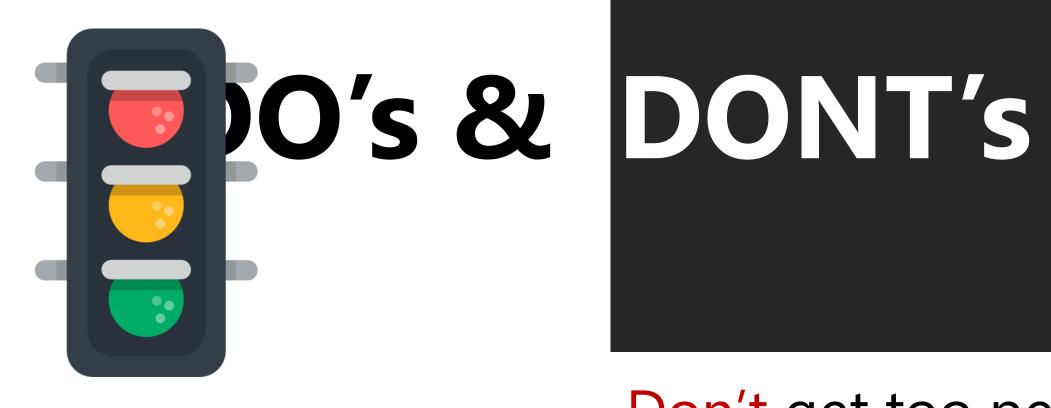
Choice

Attention

Sales

Personalized content improves brand experience

And engaged consumers are 4x more likely to buy



Don't get too personal

Do understand who your ideal customer is

Don't make your content seem too automated

Do make sure you process relevant data for your audience

Don't personalize just because you can

Do get creative



- 1. MOBILE
- 2. PRODUCT IMAGE
- 3. PRODUCT PAGE
- 4. HEATMAPS
- 5. SEARCH BAR
- 6. NEWSLETTER
- 7. RATINGS AND REVIEWS
- 8. PERSONALIZATION

